

Step 1: Access the Broker Portal

1. Go to <u>https://ameritrusttpo.com/partner-login/</u> and login in with your ID & Password. You should have received an automated email from: <u>Brokerapproval@ameritrusttpo.com</u>

Login		Forgot login?
Password		Forgot password?
	LOGIN	

 You will be asked to verify your ID with two-factor authentication using an SMS-text message to your corresponding mobile phone. This process will register your computer to be used in the future.



- 3. Please answer the secret questions as this will enable "automated" password resets. If you skip this step, you will be reminded to complete it the next time you log in.
- 4. If you are locked out from your account, contact your company Admin to reset. If you are the company Admin, contact IT@ameritrusttpo.com or your Account Executive.



1. From the blue menu column on the left, select "Create a New Loan File", then select "Import Loan File", then you will be directed to select from a list to the right.

Broker Pipelines	~	
Loans		
Archive Approved Loans Active Loans Configure Pipelines		
QuickPricer	>	
Create New Loan	~	
Import Loan File Create Purchase Loan Create Refinance Loan Create 2nd Lien (Standalone)		<
My Profile		

2. Select the radio button for "MISMO 3.4" and select "CHOOSE FILE." You will then navigate to the file you have exported from your LOS, click the check box, and press the "IMPORT" button.



3. Now that you have created an "Active Loan," that file is ready for you to price. Navigate and click on the "Broker Pipelines" then click on "Active Loans."



Ameritrust Mortgage Corporation 04/2023



Step 3: Price, Register & Lock

1. You now have an active loan in the pipeline and should be on the first screen of that loan file. Select the "Pricing" option in the left-hand menu column.

Status and Agents	Status and Agents		
Application Information	Status		
Closing Costs			
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Rate Lock	11/1/2021 11	/2/2021	
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	Assigned Agents in Best Capital Funding		
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	Name:	Name:	
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	Phone:	Phone:	

2. The "Pricing Menu" is broken into 3 tabs: Application (credit), Property & Loan Info, & PML Options (loan program options).

Applications (1)	Property & Loan Info 😣	PML Options 🕴



- 3. Complete information next to the red x's as the data next to these fields is required for accurate pricing
- 4. You may want to press the orange tick pointing at the light blue menu bar to maximize screen space and view all loan pricing info without scrolling horizontally.

Status and Agents	
Application Information	
Closing Costs	
Pricing	
Loan Information	
Rate Lock	
Disclosures	
E-docs	
Tasks (3)	
Conditions (6)	2
	9

- 5. Make sure your loan has a Property Address, Purchase or Refinance Type, Rate Lock Period, Loan Originator is Paid By LP/BP, Loan PMI Type, Term, Amortization, & Product.
- 6. You will need to Manually enter all 3 credit scores OR "Re-issue Credit Report" by electronically attaching your credit pull under the "Application" tab (one of three tabs listed in the pricing screen).

lease select	an option
All Borrowers Have Authorized Credit Check	Determine
Total Payment	Edit Liabilities
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7. Now that credit info is in the file you can select the blue button "Run Price My Loan."



Please Note: Gold Program is NOT in the Pricing Engine currently. Do not complete this step. Instead please go to EDOCS and upload your SUBMISSION FORM, which will show your product and upload your complete file for submission. Once completed Email ACCOUNTMANAGER@ AMERITRUSTTPO.COM. Please include your AE as well to ensure the AE is able to manually register your loan and move it to Disclosure/Underwriting Queue. When completed, the AE will notify you that the loan has been registered.

- 8. Register or lock your loan at a specific Rate, Points, & Lock Period. NON-QM LOANS MAY NOTE BE LOCKED UNTIL LOAN HAS BEEN UNDERWRITTEN.
- 9. To view the Loan Level Price Adjustors for a specific rate, click on the name of the program (matching each rate) in the last right-hand column marked in yellow below.

COSTS CLOSE MONTHS	RATE POINTS PAYMENT DTI APR CLOSING CASH TO RESERVE MONTHS
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10. AmeriTrust TPO offers 15, 30, and 45- & 60-day lock periods, please note: ONLY the best pricing will appear for any price group -







1. Select "E-docs" in the light blue navigation column, then select "Upload Docs"

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- Upload your Fee Sheet(s)
- 1003 or URLA signed by loan officer
- PDF copy of credit report
- AmeriTrust TPO Submission Form
- Anti Steering
- Borrowers Authorization
- 2. Enter a brief description of the file in the box labeled "Description" i.e., 1003, fee sheet, credit report, submission form

	•	Loan Process Guide	e-Securitas pdf		
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File Name	Doc Type	Description	Internal Comments	Selected Application	
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3. "Select Doctype" for each file A pop-up window will appear and select "INITIAL DISCLOSURE PACKAGE"

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Choose a Doc Folder:	
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FUNDING CONDITIONS TO REVIEW	*
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INITIAL DISCLOSURE PACKAGE	
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ITEMS TO BE SIGNED WITH LOAN DOCUMENTS	
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4. The AmeriTrust TPO 'Disclosure Desk' will use your fees for your initial disclosure upon receipt and will reach out to you if items are missing.

Step 5: AUS

- 1. Please review the list of Credit Vendors in the drop down to re-issue credit or ask your AE.
- AmeriTrust TPO uses both Fannie Mae (DU) and Freddie (LP) please submit with file. Ameritrust will re-run in underwriting. Our system will support shortly but under construction.
- 3. An "Eligible Accept Approval" is required to be reviewed by underwriting on conventional loan programs. For FHA files/may be downgraded to manual with AUS "refer" min. fico score of 600
- 4. AUS findings can be downloaded from the "Document List" section within the "E-docs" of each loan file.

Step 6: Ordering & Delivering Appraisals

- We do not monopolize the appraisal process and enable you to research ones best serving your region with turn times matching your borrower's timeline. Our AMCs are listed on our website at <u>www.ameritrusttpo.com</u> – Appraisal Order Request tab. For fees and turn times, please contact the AMC directly. You can follow the link provided and set up your own login/password with the vendor. Appraisal Transfers are allowed with met criteria on web.
- Order the appraisal directly through an approved AMC and ultimately upload the certificates, XML, and Appraisal's PDF into your loan file. You will receive directly from the AMC a request for payment which will be sent to you and your borrower. Once payment is made, order will be processed.



- 3. If your loan has a PIW you will need to have the borrower sign and upload this <u>PIW</u> <u>Acknowledgment</u>
- 4. Appraisal will need to be ordered in the name below.
 - Ameritrust Mortgage Corporation 17341 Irvine Blvd, Suite 285 Tustin, CA 92780-3010
- 5. Broker/Processor to provide a PDF copy of the "sent" email to the borrower that documents a completed appraisal being delivered.
- Broker/Processor is responsible for uploading all appraisal documents into the loan file under the "E-Docs" section. Make sure to press "Select Doctype" and a pop-up window will appear. Next select "UNDERWRITING CONDITIONS TO REVIEW".
- 7. Last, enter a brief description into the free text box labeled "Description" i.e., appraisal, XML, AMC certificate, etc.

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Step 7: Submit to Underwriting

- 1. Your Initial Disclosure Package and LE will need to be signed by all parties electronically or with a wet signature.
- 2. Navigate to the "E-docs" section and upload all required asset and income documents.
- 3. PLEASE NOTE: a PDF of the initial credit report pulled needs to be uploaded.
- 4. Upload no more than 12 files in a batch and 100 MB total.
- 5. For each file press [Select Doctype] and in the pop-up window select "INITIAL DISCLOSURE PACKAGE" or "UNDERWRITING CONDITIONS TO REVIEW
- 6. When you are ready for the Underwriter to review the file, Email the Account Manager and notify them. This AM will also reach out if anything is missing for a thorough underwriting review.



Step 8: Uploading Conditions

1. Only use the "E-docs" section within the broker portal to upload and retrieve all documents including submitting documents to clear conditions. Do not use the 'Conditions' section of the system.

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	File Name	Doc Type	Description	Internal Comments	Selected Application

- 2. Drag your files to the gray box "OR SELECT FILES TO UPLOAD"
- 3. Follow the same labeling process as before and press [select Doctype] to label correctly



D	rag and Drop Files Here to Upload	Lisan Process Guide Secondas pol			
le Name	Doc Type *	Description	Internal Comments	Selected Application	

- 4. Select "UNDERWRITING CONDITIONS TO REVIEW" (2 times) within the pop-up window.
 - Next, enter the Condition Number matching the file you are uploading i.e., Condition #3
 - Press "Upload" and be patient as larger files can take a minute plus to upload
 - Confirm that every file you intended to upload made it into the file by reviewing the latest list of files under "Document List"

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PROCESSING CONDITIONS TO REVIEW	
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5. Good Practice to notify your Account Manager with an email when final conditions have been uploaded to move the file to "Clear to Close".

Step 9: Change of Circumstance

1. Select the "Disclosures" section, then press the "REQUEST COC/REDISCLOSE



Status and Agents	
Application Information	on
Closing Costs	
Pricing	
Loan Information	
Rate Lock	
Disclosures	
E-docs	
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Conditions (6)	

1. In the main window of the Disclosures section, you will find two buttons.

REQUEST COC / REDISCLOSURE | REQUEST INITIAL CLOSING DISCLOSURE

- 2. After clicking 'REQUEST COC/REDISCLOSURE' you will be presented with a pop-up window to download a prefilled PDF. Document your changes in this PDF within the blue fields, save the file to your computer, and upload it into the same pop-up window.
- 3. Any pricing variances resulting from the 'Change of Circumstance,' or 'Initial Closing Disclosure' request will be communicated with the broker, processor, and AM by the Disclosures Desk.

Step 10: Request Closing Disclosures (ICD)

- 1. Once the loan is locked, approved, and Ameritrust TPO is in receipt of a signed LE, the Closing Disclosure can be requested.
- 2. Within the "Disclosures" section of the loan file press the "REQUEST INITIAL CLOSING



DISCLOSURE"

- 3. After clicking 'REQUEST INITIAL CLOSING DISCLOSURE' you will be presented with a pop-up window to download a prefilled PDF. Document your changes in this PDF within the blue fields, save the file to your computer, and upload it into the same pop-up window.
- 4. Required document before an ICD will be delivered to the borrower:
 - Appraisal or a signed PIW
 - Appraisal report (XML) uploaded to the file within the Broker Portal
 - Tax cert (vesting, tax installments, etc.)
 - Preliminary title report
 - Invoices (appraisal, property tax, hazard insurance/homeowner's insurance, HOA, flood, credit report, VOE, tax cert, broker processing fee, etc.)
 - o Purchase Contract if purchase file and all addendums that accompany



- If a refinance, Payoff dated within 30 days of closing f^or all demands being paid off at closing or before closing
- 5. NOTE: if an active Closing Disclosure has already ready been issued to the borrower you cannot request a second. Please download a COC form from the <u>Resource Center</u> and upload it with your changes to the eDocs section of the loan. Lastly, communicate this update with your Ameritrust TPO Account Manager so this can be processed by the disclosures desk.

Step 11: Schedule Your Closing

- 1. Once your file is in CTC Closing Documents can be available within 24-48 business hours.
- 2. A Closing agent will be assigned to your loan, and you will be notified with an email of their name & contact info.
- 3. Communicate with the AM to validate this scheduling of closing with Title & Borrower.

Step 12: Requesting Lock Extensions

- 1. Please see our detailed Lock Policies.
 - Extensions are available in 5-day increments at a cost of .125% each 5-day block.
 - Max lock extension is 15 days and 5 days on a 60-day lock.
 - Relock fees: 30-day relock with worse case pricing plus a .25% relock fee.
- 2. Lock extension must be requested on or before the rate lock is set to expire.
- 3. Email your request for an extension or re-lock to <u>Ameritrusttpo.com</u>
- 4. Our broker Portal is not configured to request extensions.
- 5. Lock will always expire on a "business day" and locks that fall on a weekend or holiday will be rolled to the 'previous' business day.
- 6. If a lock expires, the file will need a 15 or 30-day re-lock at "worse case pricing" plus a .25% relock fee.
- 7. Please always consult your Account Manager to best estimate lock extensions.

